

Return Policy

1. Overview

DEVINSIDERCORP. ("we," "us," or "our") provides digital and information products, including software and cloud-based services. Due to the nature of these products, special conditions apply to refunds and returns, which are outlined in this policy.

2. General Policy on Refunds

2.1. Non-Tangible Digital Products: Refunds for digital products (e.g., software licenses, subscriptions) are not provided once the product has been downloaded, accessed, or activated, except as required by law.

2.2. Technical Issues: If you encounter a technical issue that prevents you from accessing or using the product as intended, you must contact our support team within 14 days of purchase to resolve the issue. Refunds may be granted if the issue cannot be resolved and is verified as a fault in our product.

2.3. Cloud Services: Subscriptions to cloud services are non-refundable once the subscription period begins, unless explicitly stated otherwise in the terms of the subscription agreement.

3. Jurisdiction-Specific Rights

3.1. European Union (EU): In compliance with the EU Consumer Rights Directive, customers residing in the EU may have the right to cancel their purchase of digital content within 14 days of purchase. This right does not apply if the product has been fully delivered or accessed after explicit consent to waive the right to withdraw.

3.2. United States: Refunds for software and services provided in the United States are subject to federal and state consumer protection laws, which may not require refunds for digital products once delivered or accessed.

3.3. Other Jurisdictions: Customers in other jurisdictions may have rights under local consumer protection laws. These rights will be honored in accordance with applicable regulations.

4. Process for Requesting a Refund

4.1. Eligibility Check: To request a refund, you must provide proof of purchase (e.g., invoice, receipt) and describe the issue that justifies your refund request.

4.2. Submission: Submit your refund request via email to support@eyesync.app within the applicable time frame for your jurisdiction.

4.3. Review Period: Refund requests are typically reviewed within 7 business days. We may contact you for additional information during this time.

4.4. Approval or Denial: If your refund request is approved, the amount will be returned to your original payment method within 14 business days. If denied, you will receive an explanation.

5. Exclusions

Refunds will not be provided for the following:

- Products purchased from unauthorized distributors or third parties.
- Products that have been tampered with, modified, or misused.
- Cases where a refund request is submitted after the time frame allowed by this policy or applicable law.

6. Changes to This Policy

We reserve the right to update this Return Policy at any time to reflect changes in our services, applicable laws, or business practices.

7. Contact Us

If you have questions about this Return Policy, contact us at:

DEVINSIDERCORP.

Address: 6742 5th Avenue, 2F, Brooklyn, NY 11220

Email: support@eyesync.app

Phone: +1 (609) 488-9304